



- Dispatch** Citizen complaint, request for service
- AWO Int** Animal Welfare Officer initiated the call. ex: while on general patrol, picked-up a loose dog or he was flagged/contacted by a citizen while in the field
- Contact** Contact with someone in person (citizen, dog owner, complainant, Vet)
- Citations** Issued - there may be more than one violation on each cite - stats are counted for each violation
- License Ne** Mailed out letters advising dog owners we have received their dogs rabies record & they need to purchase a license
- License Re** Mailed out letters advising dog owners their existing license and/or rabies is expired, or will expire within 30 days
- RTO** Return to owner Ex: picked-up a dog running loose and returned home to owner without having to impound
- Bites** Code required report of a bite resulting in skin breakage. Some may include a dispatch call for a Dangerous Behavior complaint.
- DB New** Dangerous Behavior, new formal complaints processed/citation issued
- Voucher** Approved and processed, not necessarily used
- Voucher** Used, submitted for payment to LCAS (from Vet)
- Impounds** Includes DOA's (dead on arrival)
- PR** Public relations. An informal request for contact to 'talk' to a citizen about an issue. Complainant doesn't want a ticket issued.

**Lane County Animal Services      2018-2019**

**TABLE 1      DISPATCH TYPE - ACTUAL CALL CARDS**

<b>MONTH</b>	Dangerous Dog-PR	Dangerous Dog-Formal WS	Dangerous Follow-up or FTC	Welfare Neglect/Abuse	Dog at Large Dog Confined	DOA Injured/Sick	Abandonment	Other	<b>TOTAL</b>
<b>JULY '18</b>	11	1	0	11	7	2	3	5	<b>40</b>
<b>AUG '18</b>									<b>0</b>
<b>SEPT '18</b>									<b>0</b>
<b>OCT '18</b>									<b>0</b>
<b>NOV '18</b>									<b>0</b>
<b>DEC '18</b>									<b>0</b>
<b>JAN '19</b>									<b>0</b>
<b>FEB '19</b>									<b>0</b>
<b>MAR '19</b>									<b>0</b>
<b>APR '19</b>									<b>0</b>
<b>MAY '19</b>									<b>0</b>
<b>JUN '19</b>									<b>0</b>
<b>TOTAL</b>	<b>11</b>	<b>1</b>	<b>0</b>	<b>11</b>	<b>7</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>40</b>



