

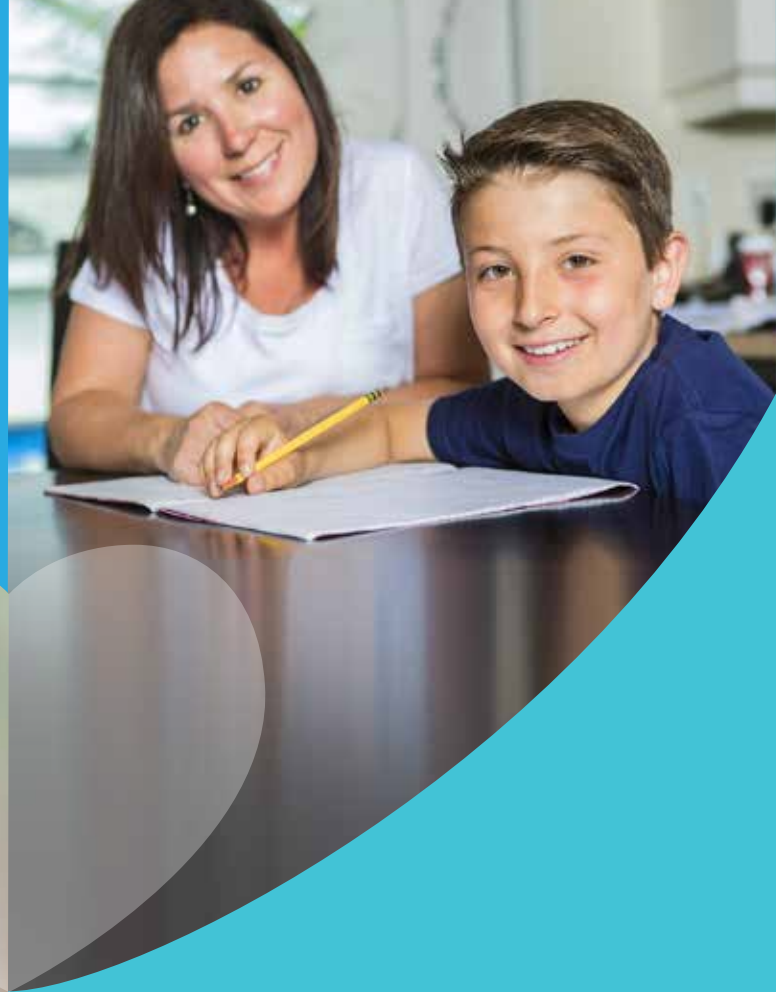
HELPING PEOPLE. COORDINATING SERVICES.
CHANGING LIVES.



Lane County
Human
Services

Overview

We empower community members to thrive by offering them avenues for economic opportunity. We believe that strong communities are built on stable families and healthy lives. We administer funding, coordinate services and provide assistance. We help address the root cause of poverty, hunger and homelessness. **We are Lane County Human Services.**



Lane County Human Services

administers a range of programs that support people in our communities — veterans, seniors, children, youth and families—during challenges and transitions in their lives. The resources offered by Human Services and its public and non-profit

partners open new doors to an entire network of services, providing help and creating opportunities.

At Lane County Human Services, we choose to spend every day supporting our communities so people can be successful and families can thrive.



Poverty and Homelessness

The Poverty and Homelessness program works with investors and community stakeholders to **develop solutions for homelessness in Lane County.**

The program receives funding from a variety of sources and carefully coordinates this funding

to maximize services through numerous non-profits in Lane County. The Poverty and Homelessness program also convenes the Lane County Poverty and Homelessness Board and the Human Services Commission to evaluate and establish greater efficiencies among homeless agencies.



Veterans Services

Veterans Services is a steadfast and effective advocate for veterans in Lane County, ensuring that former military service members and their families **receive all entitlements provided by federal and state law.** The Veterans Services program offers assistance with filing

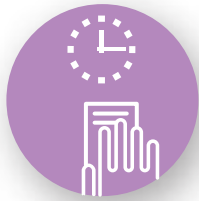
disability claims, applying for health care and education benefits, and applying for surviving spouse benefits.

With a small annual budget and thoughtful allocation, this program area is able to recoup **more than \$5 million in retroactive benefits** in a given year.

Workforce Services

Workforce Services helps Lane County residents **navigate their way back into the workforce** through comprehensive job search assistance and career guidance. Skill-building workshops, one-on-one advising and access to computers help job seekers explore new employment opportunities.

Workforce Services also **assists businesses with finding and training new employees.**



Through various programs, businesses provide on-the-job training and receive reimbursements for employee wages during the training period.

Energy Services

The Energy Services team works alongside community partners to provide limited-income households with energy-saving resources. Efficiency devices, bill pay assistance and in-home conservation trainings help Lane County residents reduce their energy usage and manage their energy bills.

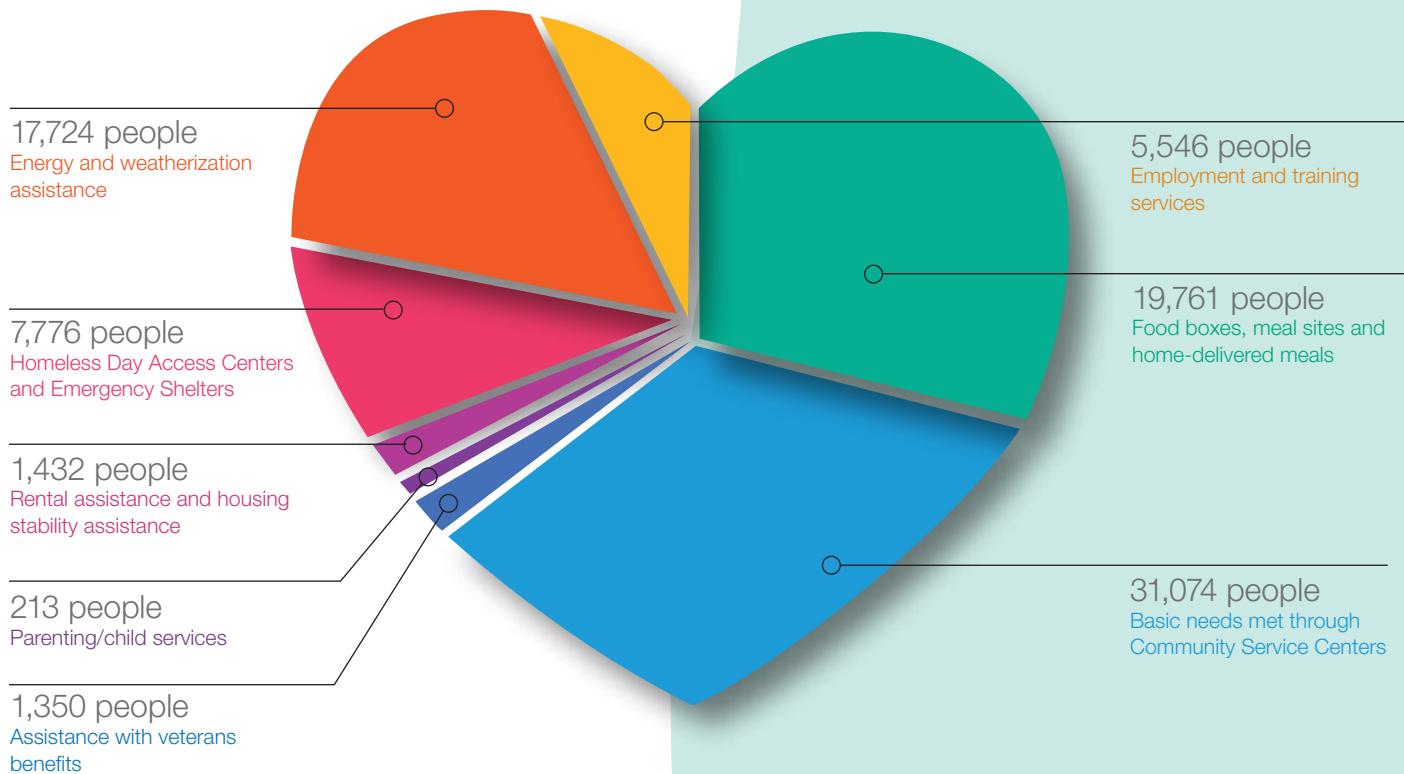


Energy Services also administers several state and local energy assistance programs, as well as the federal Low-Income Home Energy Assistance Program (LIHEAP) which provides financial assistance for utility bills to low-income households, including seniors and disabled people throughout Lane County.



People Served

Lane County Human Services impacts thousands of lives each year by removing barriers to opportunity, helping individuals succeed and families to thrive. Every life we touch makes our community that much stronger.



Human Services: Leveraging Every Dollar to Benefit the Community

The Human Services Division provides critical support to the citizens of Lane County by acting as a strong foundation for thousands of families and individuals annually. The division's services are vital to improving the quality of life for people in crisis, some of whom are facing hunger, unemployment or homelessness and are in need of economic and social stability.

The division is extremely adept at managing federal, state and local revenue streams, and garners the best results for our community by deliberately leveraging and augmenting funding. **For every dollar received, Human Services' strategically collaborative approach yields ten dollars.** These outcomes are the result of an efficient administrative system and an elaborate network of synergistic partnerships in Lane County, all with a shared end-goal of bringing lasting change to many lives.

Human Services is an accountable steward of funding. Oversight for human service investments is performed by a commission comprised of elected and appointed local officials. Human Services partners with local agencies and non-profits to help create a well-organized support system for Lane County.



Lane County Eugene • Springfield

151 West 7th Avenue
Room 560
Eugene, OR 97401

541.682.3798 phone
541.682.3760 fax

LaneCounty.org/
LaneCountyHumanServices



Lane County Government

125 East 8th Avenue
Eugene, OR 97401

541.682.4203 phone

